TOUCHTUNES LOYALTY CUSTOMERS

The TouchTunes Loyalty Customer (TLC) program aims to reward our most supportive operators with exclusive quarterly rebates. TouchTunes appreciates your dedication and continually strives to deliver programs, products, and services that create value for your business.

The TLC program rebates are determined on a quarterly basis and Operators are required to have a minimum of one hundred (100) total connected jukeboxes in order to participate in the TLC program.

Get a rebate on your jukeboxes operating on OpenStage software based on your total number of connected TouchTunes jukeboxes.

Jukebox Connections Rebate

Number of TOTAL Connected Jukeboxes at the End of the Quarter	Gross Revenue Rebate on Jukeboxes Operating on OpenStage Software
250 +	2.75% Rebate
200 - 249	2% Rebate
100 - 199	1.5% Rebate

See reverse side for complete terms and conditions.

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TOUCHTUNES LOYALTY CUSTOMER (TLC)

TERMS & CONDITIONS

The TouchTunes Loyalty Customer Program (the "Program") recognizes our most supportive Operators with exclusive quarterly rebates. The eligible rebate period for the Program is December 30, 2024 through December 28, 2025.

In order to participate in the Program, an Operator must have (i) a minimum of one hundred (100) Connected Jukeboxes (as defined below) on the last day of the applicable TouchTunes fiscal quarter and (ii) entered into, and be in compliance with, a Master Service Agreement (the "Agreement").

Rebate Based on Number of Jukeboxes

TouchTunes shall continue to provide services to TouchTunes jukeboxes in accordance with the terms of the Agreement. Following each TouchTunes fiscal quarter during the Program period, TouchTunes shall provide to the Operator a quarterly rebate (the "Jukebox Rebate") on the gross revenue earned by each jukebox operating on OpenStage software that is owned and operated by the Operator and installed in an Establishment during such TouchTunes fiscal quarter, as shown on the reverse side.

For calculation of the Jukebox Rebate, total jukeboxes owned and operated by the Operator shall include any TouchTunes jukebox owned and operated by the Operator and installed in an Establishment (as defined in the Agreement) that generates gross revenue of at least $50.00 during such TouchTunes fiscal quarter (each, a "Connected Jukebox").

Terms and Conditions

- Gross revenue shall be calculated after deductions by the Operator for payments made by the Operator for certain taxes, if applicable, as provided in the Agreement.
- TouchTunes jukeboxes owned and operated by the Operator shall be included in the Program, including those designated by TouchTunes as a strategic account, national account or hospitality location. For the avoidance of doubt, all TouchTunes owned jukeboxes that are operated by the Operator shall not be included in the Program.
- Operators who have an outstanding balance with TouchTunes over sixty (60) days past due at the end of the qualifying TouchTunes fiscal quarter are not eligible to receive the Jukebox Rebate.
- The Jukebox Rebate shall not be applied with respect to any jukebox that is not operating on OpenStage software. For the avoidance of doubt, the Jukebox Rebate shall not be applied with respect to any jukebox not operating on OpenStage software, but jukeboxes not operating on OpenStage software may be counted towards determining the total number of jukeboxes owned and operated by the Operator.
- The Operator must, at all times, be subject to, and be in compliance with, all material terms of the Agreement and all other documentation entered into between TouchTunes and the Operator.
- The terms of the Program are valid from December 30, 2024 through December 28, 2025, unless the Program is terminated earlier at TouchTunes' sole discretion.
- TouchTunes may terminate the Program at any time and/or change the Program's rules, regulations, benefits and/ or conditions of participation, in whole or in part, at any time, with or without notice. If TouchTunes terminates the Program, the pricing set forth in the Agreement shall apply to the music services provided by TouchTunes.
- Rebate amounts are determined and paid out solely at TouchTunes' discretion.

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